



**RV Type:** 

# **C-Large**



Instruction Manual ENGLISH



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#### **Dear Vacationers**,

Thank you for choosing us for your motorhome rental while spending your vacation in Canada. We hope you will have a great and relaxing time!

Your FRASERWAY & FOUR SEASONS Team





# **ROADSIDE ASSISTANCE**

If you experience any problems with your RV, please call your Fraserway & Four Seasons OnRoad Support Service. Our emergency service is available at 1-866-535-6601 and 1-604-636-3057. Emergency service hours are:

Monday - Friday	4:00	am	-	9:00	pm	PST
Saturday, Sunday, Holiday	6:00	am	-	6:00	pm	PST

Please note that the time zone for above hours is that of British Columbia and Yukon (Pacific Standard Time or UTC-8, daylight saving time: UTC-7).

Outside these times, your call will be answered by an external call center and assigned to us. We will then contact you as soon as possible during normal business hours.

# Fraserway & Four Seasons-OnRoad-Service 1-866-535-6601 and 1-604-636-3057 is available from April 1<sup>st</sup> until October 31<sup>st</sup>, 2024!

# Necessary information for calling Fraserway & Four Seasons-On Road Service 1-866-535-6601 and 1-604-636-3057

When calling our OnRoad Support Service, please have the following information ready in order for our support team to assist you as efficiently as possible:

Your RENTAL AGREEMENT NUMBER			
(This RENTAL	AGREEMENT NUMBER can be found in		

the upper left corner of your rental agreement)

OR	Your U	ΝΙΤ ΝΙ	JMBER

(This UNIT NUMBER can be found on your key tag)

Your ex	act c	urrent location			AND
(Province,	city,	street/intersection,	campsite,	pitch	
number)					

Your further travel plans.

(Province, cities for the next 2 to 3 days)

Please describe the problem as detailed as possible!

IMPORTANT: Without the information above we are not able to identify you and might not be able to contact you if you have to leave a message.

Thank you for your assistance!

# IN CASE OF AN ACCIDENT

Find out if anybody has been injured whom you have to take care of first.

If there are injuries or larger material damages, call the police and, if necessary, an ambulance. The emergency number to call is 911.

- Inform your Fraserway/Four Seasons-OnRoad-Service of the accident.
- Exchange all necessary information with the persons involved in the accident.
- Record the following information at the scene of the accident, using the accident report form in your Fraserway manual.

Your notes should include names, addresses, phone numbers, insurance names and policy numbers, driver's license numbers and vehicle information incl. license plate numbers. If the driver's name is different from the name of the insured, find out which relationship the persons have, and note the names and addresses of both persons. Also note the description of the vehicles involved incl. model year, brand, type and color. Note the street names, intersections and street numbers. Also helpful are ID numbers of any present police officers and their incident number.

In any case, take pictures of the scene of the accident and of all vehicles involved. If possible, pictures should include all damages to all vehicles involved. If there are any uninvolved witnesses, note their names. This may be very important if the accident ends up in a legal dispute with another party to the accident.

	Phone No.	Monday - Friday	Saturday	Sunday/Holiday
Fraserway / Four Seasons OnRoad Support Service	1-866-535-6601* and 1-604-636-3057 (times as shown above!)			n above!)
Police/Ambulance	911	24/7	24/7	24/7
Ford Roadside Assistance	<u>Within Canada:</u> 1-800-665-2006* <u>Within the U.S.:</u> 1-800-241-3673*	24/7	24/7	24/7
Kal Tire 24-Hour Roadside Assistance <sup>1</sup>	Within Canada: 1-888-525-8473* <u>Within the U.S.:</u> Not available in the U.S.	24/7	24/7	24/7

<sup>1</sup> Kal Tire is not available in the provinces of Newfoundland, Labrador, New Brunswick, Prince Edward Island and Nova Scotia. Please note that with \* marked phone numbers are toll-free from a Canadian land line. If you call from your cell phone, your phone provider may charge a fee, which we have no influence on.

# **CANADIAN TRAFFIC RULES AND ROAD SIGNS**

# **TRAFFIC RULES**

#### ALCOHOL AND DRUGS

Permitted blood alcohol levels are mandated by the provinces and territories. Please do not drive under the influence of alcohol and/or drugs!

#### **TRAFFIC LIGHTS**



Traffic lights are suspended across the intersection. Left turn arrows indicate that you can safely turn left while the oncoming traffic is still stopped at a red light.

After you have come to a complete stop and made sure the intersection is clear of all vehicles, cyclists and pedestrians, you may turn right despite a red light in the U.S. and Canada except for the island of Montreal in Québec. Exceptions are often limited to certain times and clearly posted as below.



**Example on the left:** Turning right is prohibited on red. **Example on the right:** Turning right is prohibited from Monday to Friday, 7AM - 9AM and 4PM - 6PM (no matter whether there are traffic lights or not).



#### SEAT BELT

Canadian and U.S. laws require driver and all passengers to be seated with the seat belt fastened when the vehicle is in motion.

#### **SPEED LIMITS**

The Speed limit in most urban areas is 50 km/h, and on highways either 80 or 100 km/h, unless otherwise posted.

#### PEDESTRIANS

Canadian drivers are usually very polite and considerate. Pedestrians have the right of way.

#### **DRIVER'S LICENSES**

We require your national license for RV rentals. Foreign licenses are generally accepted in Canada. However, we recommend carrying an international driver's license in addition, unless your original license is issued in English or French.

#### **GPS SYSTEMS AND HEIGHT RESTRICTIONS**

Your RV's external dimensions and gross vehicle weight (GVW) are shown on a windshield sticker and in the manual. GPS systems do not provide any information on height restrictions on your planned route. Always check restriction signs for tunnels, overpasses, gas stations, roof constructions, ferries, etc.! Drive-thrus at fast food outlets or entry ways to hotels/motels are generally too low for RV's!

#### As a general rule: the minimum clearance must be 3.70 m or 12 ft. for all of our vehicles.

#### HOV LANE (HIGH OCCUPANCY VEHICLE LANE)

HOV lanes are for vehicles with two or more people inside. These lanes may only be used by vehicles



that carry the minimum required number of people. The HOV lane symbol is a diamond, which is indicated on many HOV signs and above all, on HOV lanes. Example of signs:Left: HOV lane for buses and vehicles with at least 3 people starts here.

**Right:** From 5AM to 11PM, this lane is an HOV lane for buses and vehicles with at least 3

people only. During the time from 11PM to 5AM, this lane may also be used by vehicles with fewer people.

Fraserway RV's allowed on HOV lanes:	Fraserway RV's NOT allowed on HOV lanes:
Van Conversion	C-Medium, C-Large, C-XLarge
Truck Camper	A-Class
C-Small	

#### PARKING

Regulations vary from province to province. As a general rule, parking is only permitted in the driving direction of the traffic lane. Parking is not permitted within 6 meters either side of:

- Pedestrian crossings
   Stop signs
- Traffic control signals

- Curves or corners
   Fire hydrants
- Entrance/Exit of hotels, theatres, public meeting places, schools, fire departments, playgrounds

**CAUTION:** A yellow curb side generally marks a no-parking zone. If your vehicle uses more payable parking spots, you have to pay for the number of spots used!

#### EMERGENCY VEHICLES

If a police car, fire truck or ambulance with flashing lights and/or sirens is approaches (from ahead or the rear), pull over to the right and wait until the vehicles have passed.

If you are stopped by a police car, pull over to the right, remain seated, open the window and wait for the officer to approach. Keep your hands visible on the steering wheel and follow the orders of the officer.

#### **STOP SIGNS**

You must always come to a complete stop at the stop line. The driver that arrived at a 4-way stop first has the right-of-way. When two cars arrive at the same time, yield to the car on your right-hand side. The same rule applies if traffic lights are not working. Canadians are usually disciplined and

courteous. Only one car at a time can cross the intersection.

#### **TOLL BRIDGES**

If you are aware that you have crossed a toll bridge on your journey, please inform us upon return of the RV to avoid additional administrative charges. Fraserway RV will be billed directly by the company responsible for collecting the toll fee.



Some crossings will require direct payment on the spot. Please use the truck lane to avoid any height restriction issues.

#### ACCIDENTS

Most accidents happen while parking the RV. This damage can be easily avoided if a passenger gets out of the vehicle to help the driver maneuvering by giving directions.

Never settle or admit any wrongdoing at the accident scene! If needed call the Police. If possible, make notes, take pictures and exchange information with the other party.

Always call our OnRoad-Service and fill in the accident report, which you will find in the "Emergency" section of the instruction manual. The police will not attend to minor accidents without personal injury.

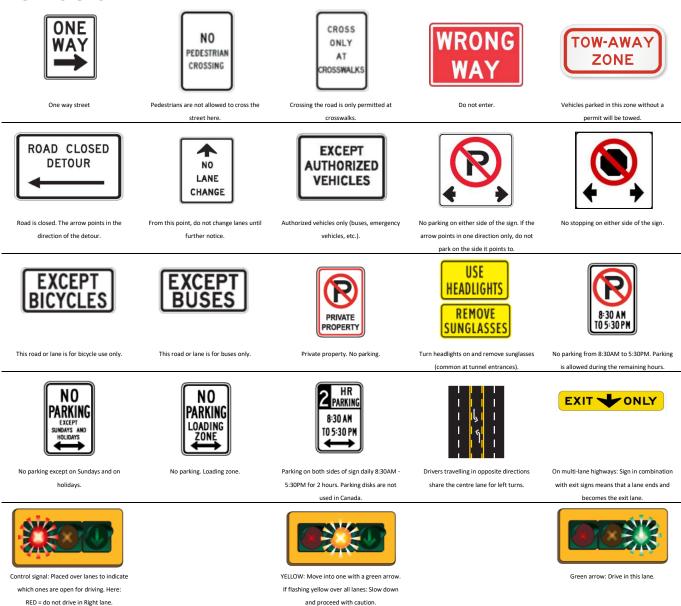
#### **SCHOOL BUSES**



Canadian school buses are yellow. They signal to stop all traffic (no passing!) using flashing red lights and/or a swing-out stop sign. It is against the law to pass a stopped school bus. All traffic must come to a halt to ensure children can get on and off the bus safely. Once the signals have been turned off and/or the stop sign has been pulled, the

traffic can move again in both directions. Failure to obey this traffic rule is a serious offence. Only if the road is separated by a median, can the oncoming traffic slowly proceed without stopping.

**ROAD SIGNS** 



# CABIN

All vehicles are equipped with an automatic transmission, power steering and power brakes. The V8 engine displacement is 5.4 litres and an output of 255 horsepower, the V10 6.8 litres and of 305 horsepower.

# **IGNITION SWITCH**

The ignition switch has 5 different key positions:





POSITION A (ACCESSORY)allows the electrical accessories such as the radio to operate while the engine is not running.POSITION B (LOCK)turns off the engine and locks the steering wheel in place.POSITION C (OFF):The ignition is off.POSITION D (ON):All electrical circuits are operational. Warning lamps and indicators are illuminated.POSITION E (START)cranks the engine. Please release the key as soon as the engine starts.

# **BATTERY BOOST SWITCH**



The Battery Boost Switch enables jump-starting the engine from the coach batteries when the engine battery is drained. This switch is located to the left of the steering wheel ① or at the driver's seat below the recline handle ②. If the battery is too low to start the engine, press and hold the Battery Boost/Auxiliary Start switch while turning the ignition switch and release it when the engine starts.



# **AUTOMATIC TRANSMISSION**

The gear selector is to the right of the steering wheel. The instrument cluster displays its current position. Your foot must be depressing the brake pedal to shift from P (park) to R (reverse) or D (drive). The gear selector has the following positions:

Р	PARK	to start or turn off the engine. The key can only be pulled in this position.
R	REVERSE	to reverse the vehicle. The rear-view camera is activated automatically.
N	NEUTRAL	Select this position for towing only!
D	DRIVE	Most efficient for all normal driving conditions.
4	4 <sup>th</sup> gear	For improved traction
2	2 <sup>nd</sup> gear	To accelerate on slippery surfaces.
1	1 <sup>st</sup> gear	Allows for maximum engine breaking. Does not shift into 1 <sup>st</sup> gear at high speeds!

**CAUTION:** We strongly recommend using D in all driving situations!

# TOW/HAUL



The Tow/Haul function optimizes the shifting performance and reduces the potential for transmission overheating or failure due to excessive shifting when driving in mountainous areas. This provides extra power when going uphill and braking assistance from the engine when going downhill to reduce the risk of overheating the vehicle's brakes. Select this

function by pressing the button at the end of the shift lever.

# **CRUISE CONTROL**

The vehicle is equipped with cruise control. It will only engage at a speed of minimum 50 km/h. Don't use it in mountainous terrain. Increased shifting will lead to increased fuel consumption and could result in transmission damage.



#### PROGRAMMING

- 1. Turn cruise control on using the ON button.
- Accelerate with SET + until you reached the desired speed. Release the button and speed currently reached will be maintained. As well you can speed up using the foot pedal. As soon as the desired speed is reached briefly press the SET + button.
- 3. You can reduce the speed by pressing SET -.
- 4. If you have to brake and then wish to resume the previous speed, press **RES**, and the vehicle automatically accelerates until it reaches that speed.
- 5. Press CANCEL to pause the cruise control.
- 6. Press OFF button to turn off the cruise control.

# **PARKING BRAKE (EMERGENCY BRAKE/HAND BRAKE)**

Parking brake release lever (pull to release).
 To engage the parking brake, press the foot pedal.
 Hood release lever (pull to open hood).

# **HEATED SIDE MIRRORS**

Your RV is equipped with heated side mirrors. The switch ① is located on the driver's door above the mirror control ②. Leave the switch in the OFF position unless you need to defrost the mirrors to avoid the draining of your engine battery.

# **VEHICLE CARE AND MAINTENANCE**

# GASOLINE



The engine requires **REGULAR UNLEADED GAS** (Octane 87). Please use big-brand stations for refuelling, such as Esso, Shell, Chevron, Husky, Petro Canada, Irving, etc. The fuel available at independent stations is often of a lower quality which can cause problems by clogging fuel pumps, etc., resulting in trip disruption and expensive repairs.

# ENGINE OIL

The engine oil level must be checked every 1500 kms. The engine should be cold when its oil level is checked. **ONLY SAE 5W30 OIL** can be used for topping up. Please keep receipts for oil that is purchased for reimbursement upon return of the vehicle. Thank you for your care and attention.

**CAUTION:** The renter is liable for ALL damage resulting from use of improper fuel, oil, or other engine fluids. If you have any questions, doubts or concerns, please call our OnRoad-Service.

#### **OIL CHANGE INDICATOR LIGHT ILLUMINATES**

We change the oil of our vehicles every 12,000 kms according to the manufacturer's recommendation. The oil change light may illuminate earlier as it is programmed to a different schedule. The odometer reading of the last oil change is indicated on a sticker on the windshield. If the window sticker indicates that an oil change is due, please call our OnRoad-Service for direction to an authorized auto repair shop. Please keep receipts for all oil purchases and present them for reimbursement upon return of the vehicle.

# **TIRES**

#### **TIRE CHECK**

Please check the tire pressures regularly. The tires should be cold when the pressure is checked!

**Recommended tire pressure (cold):** The recommended tire pressure is indicated on a sticker inside the driverside door frame. The wheel nuts should be visually checked every time you leave a campground.

#### **CHANGING THE TIRES**

Tires should only be changed by authorized personnel of the FORD Road-Side Assistance program or of KalTire 24-Hour Service. Please contact our OnRoad-Service whenever a tire change is required. These numbers are listed in the "Emergency" appendix. Please only attempt to change a wheel if there is no way to contact us for assistance. Changing a wheel is at your own risk. The wheel nuts of the changed wheel must be checked after 100 kms or sooner and retightened if necessary. Failure to do so could cause serious accidents.

**WARNING:** The renter is liable for damages resulting from improper tire change or non-performed checks.

#### STORAGE LOCATION FOR TIRE CHANGE TOOLS

The tools needed for the tire change can be found in one of the rear outside compartments of the motorhome.





# **VEHICLE SPECIFICATIONS**

Motorhome Class	Class C – MH24DS
Chassis	Ford E450
Engine	Ten-cylinder (V10)
Roof air conditioner	Yes
Microwave	Yes
Convection oven	No
Oven	Yes
3-point-seat belts at dinette	Yes
Bathroom vent	Yes
TV	No
DVD player	No
Rear dual tires	Yes
Generator	Yes
Side slide-out	Yes
Rear slide out	No
Sleeps	5
Seat belts	6
Fuel type	Gasoline
Engine oil type	5W30 oil
Bumpers	Steel
Locking lug nuts	Not available
Number of axles	2
Spare tire	Yes, located at the back of the RV
Tire size	225/75RX16E
Tire pressure	The recommended tire pressure is indicated on a sticker inside the driver-side door frame.
Jack/Tools	Located in the rear outside compartment on the passenger side.
Fire extinguisher	Yes, located next to the entrance door.
Sewer hose	Located on the driver's side in the compartment labelled "Sewer Hose".

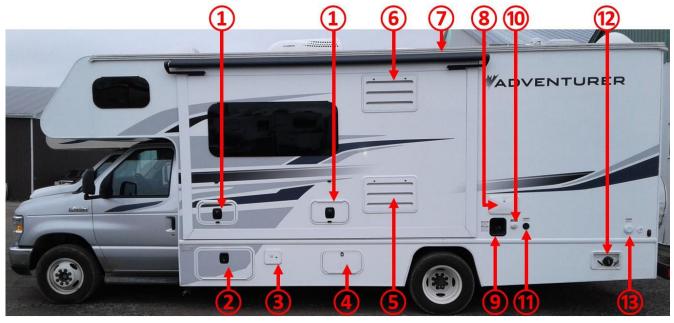
Dimensions & weight	Metric system	Imperial system
Height (incl. all superstructures)	340 cm	11'2"
Width	250 cm	8'2"
Width with slide-out extended	266 cm	9'6"
Length	716 – 767 cm	23'6" – 25'2"
Gross vehicle weight (GVW - i.e., weight incl. full fuel, propane, wastewater and water tanks, maximum number of persons allowed, and luggage)	6,577 kg	14,500 lbs

Fill capacity	Metric system	Imperial system
Freshwater tank	113 litres	30 gallons
Grey water tank	113 litres	30 gallons
Black water tank	83 litres	22 gallons
Fuel tank (gasoline)	208 litres	55 gallons
Propane Tank	87 litres	23 gallons
Total weight of all tanks when full	604 litres	160 gallons

#### Interior specifications

Beds	Included	Metric system	Imperial system
Overcab bed	Yes	135 cm x 203 cm	53″ x 80″
Rear bed	Yes	145 cm x 200 cm	57″ x 79″
Dinette bed	Yes	113 cm x 167 cm	44" x 66"
Pull-out sofa bed	No	-	-
Interior room height		200 cm	6'6"

# **EXTERNAL VIEW**



- 1. Storage compartments
- 2. Generator
- 3. Sewer hose storage
- 4. Propane tank
- 5. Fridge vent cover
- 6. Freezer vent cover
- 7. Slide topper
- 8. Outside shower

- 9. Fuel tank (regular unleaded gas, Octane 87)
- 10. City water connection
- 11. Sewer flusher (please do not use!)
- 12. Sewer system (connection, black and grey water valves)
- 13. 110V power connection for electrical hook-up
- 14. Freshwater tank/potable water
- 15. Power outlet with reset button
- 16. Extractor hood vent

- 17. Furnace fan caution: HOT!
- 18. Porch light
- 19. Water heater cover caution: HOT!
- 20. Entrance step
- 21. Awning
- 22. Back up camera
- 23. Spare tire





# AWNING

#### Our vehicles are equipped with an awning. The operating switches are located next to the entrance door.

·	
	Never use the awning in stormy weather or in strong winds!
	<ul> <li>The awning must be retracted when the RV is left unattended.</li> </ul>
<b>13</b>	5
190	Before extending the awning make sure that sufficient space is available.
on Calific	Do not reposition the vehicle with the awning extended, and always be sure the awning is retracted before driving!
	• Ensure that the awning lighting is switched off when not needed it or when its retracted as it draws power from the coach
	battery if left switched on.
Awning Control	• There is a wind sensor in the awning, powered by 2 watch batteries. If the batteries are getting low a sensor will start to beep
4 2	or cause the awning to move on its own. If this occurs simply shut off the awning's main power switch until the next operation
3	of the awning.
RET	• If the awning will not extend or retract simply turn off the main power switch of the house batteries, wait 10 seconds and then
	turn it back on again. This will reset the electric system and the awning should operate again.
2	1 Awning Power on 2 Awning Extend 3 Awning Retract 4 Awning Power OFF 5 Awning light
	CAwining Fower on CAwining Latend CAwining Redact CAwining Fower off CAwining ignt
CAUTION:	Any damage as a result of improper operation of the awning is the renter's sole responsibility.

# **ELECTRICAL SYSTEM**

#### **12V DUAL BATTERY SYSTEM**

The RV is equipped with a 12V dual battery system. The vehicle battery (provides power to the engine and driver's cabin) and coach batteries (providing power to the living area of the motorhome) are both charged by the alternator while you are driving but discharge independently from each other. The coach batteries of your motorhome are located under one of the entrance door steps.

#### **BATTERY SWITCH POSITION**



The main switch for turning the coach batteries on and off is located directly next to the side entrance door at floor level. This switch must be in the ON position to supply 12-volt power to the appliances and living area. When there is no power in the living area, always check to see if this switch may have been set to OFF accidentally and reset to ON if necessary.

**<u>12V appliances:</u>** Lighting, water heater and pump, fan heater, awning, bathroom vent, fridge.

#### HOOK-UP TO THE POWER GRID (110V)

A power cable is provided with the RV for connecting the vehicle to the 110V power hook-up at campsites. The regular plug is for a 30AMP connection which is standard at most campgrounds. An adapter is provided for occasions when only 15AMP connection is available. All electrical appliances in the RV and the hook up at the campsite should be switched OFF before you connecting the RV. Use the 110V hook-up whenever possible in order to preserve and recharge the coach batteries. After connecting the power cable (1), tighten the black ring (2) to prevent accidental unplugging. The coach batteries will recharge while the vehicle is connected to the electrical hook-up. If the fridge is set to Automatic, it automatically adjusts to the 110V power supply when you connect the vehicle to the campground's power hook-up.



	Please do not overload the coach batteries. They cannot sufficiently recharge if they lose too much
	voltage. Once the charge has reached a very low level, the alternator can no longer recharge them
CAUTION:	simply by driving. In that case they must be recharged using the exterior power cable (110V) on
	the campground for at least 8 hours. We are not responsible for any cost or lost time due to
	overloaded coach batteries.

#### CONVERTER

A power converter automatically converts 110V power to 12V power for use by 12V appliances. The converter is located in the fuse box. No manual operation is required as it is fully automatic.

#### **FUSES & FUSEBOX**

The fuses for the internal 12V or 110V power circuit are located in the fuse box (1) at the main bed (floor level).

#### 12V PLUG-IN (BLADE-TYPE) FUSES (2)

The 12V plug-in fuses protect the inside and outside lighting, water heater, water pump, heater fan, fans, bathroom vent, fridge, and awning. If an appliance doesn't work, a fuse might be blown. When the connecting wire in the middle of the fuse is broken the fuse has to be changed. Our motorhomes are equipped with spare fuses which are usually placed in one of the kitchen drawers.

#### 110V BREAKERS (3)

The 110V fuses secure power to the microwave, roof air conditioner and AC power outlets. If one of these appliances does not work, this may be due to a tripped breaker. Please check, and if this is the case, first fully switch the breaker into the OFF position and then back into the ON position.

#### **POWER OUTLETS & RESET BUTTON**

By connecting to a 110-volt power supply or with the help of the generator, the living area is supplied with power and the built-in sockets can be used. If your sockets still do not work, the reset button (1) located in the exterior socket on the passenger side may have popped out. Push it back in and now check the sockets.

#### MICROWAVE

A minimum of 110V/15AMP hook-up is required to operate the microwave. If a 15AMP connection is used and, in addition to the microwave, other 110V appliances are turned on, there is a risk of a circuit overload, which might cause the main fuse (110V breaker) to trip. To operate multiple 110V appliances we recommend a 30AMP connection.

#### **ROOF AIR CONDITIONER**

A 110V/30AMP hook-up is required to run the air conditioner.

Problem	Cause/Solution
No power from the power outlets	<ul> <li>Vehicle is not connected to 110V</li> </ul>
	<ul> <li>– 110V power source at campground is not working</li> </ul>
	– Broken power cord
	<ul> <li>Tripped breaker</li> </ul>
	<ul> <li>Reset button tripped</li> </ul>
No power at all in the living area or	<ul> <li>Main power switch is OFF (page 11, battery switch position)</li> </ul>
only when the engine is running	<ul> <li>Coach battery level is too low and the batteries need to be charged by</li> </ul>
	driving or connection to 110V
Smell of rotten eggs	Please open all windows and doors, turn off the propane, and check if
	there is a leak in the propane system. If this is not the case, your coach
	batteries may have been overloaded. A propane leak must be repaired in
	a repair shop, and an overheated battery must be replaced. Please
	contact our OnRoad-Service, and we will make an appointment for you.

# **Troubleshooting: Power Supply**

# GENERATOR

The motorhome is equipped with an integrated generator supplying your vehicle with 110V power (AC) even when it is not connected to the power grid on the campground. The generator will also charge the coach batteries. Powered by gasoline from the RV's gas tank,







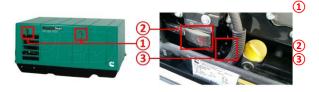


the generator consumes approximately 3.5 litres per operating hour. The generator does not start or switches off automatically as soon as the fuel level drops below ½. Please do not use generators while driving!

To	To turn ON the generator		Turning the Generator OFF	
1.	Turn off all electrical devices.	1.	Turn off all electrical devices.	
2.	Press the switch STOP/PRIME ③ and hold it for approximately 10 seconds after the red	2.	Press the STOP switch $(3)$ and the generator will	
	light 2 came on.		stop.	
3.	Now Press the switch to the START position ${f 1}$ until the generator starts.			
4.	After 30 to 40 seconds, you will hear a beeping sound coming from the microwave. The power circuit is now closed.			

#### **Troubleshooting: Generator**

Problem	Cause/Solution
Generator does	– The fuel tank level is below ¼.
not start	<ul> <li>Start button pressed not long enough. Has to be pressed for approx. 10 seconds (sometimes longer).</li> </ul>
	<ul> <li>Weak coach battery. Start the engine and then the generator.</li> </ul>
	– Blown or burnt fuse. Please check the fuses in the box and on the generator, and replace
	fuses if required
Fuse is tripped	The circuit is overloaded. If too many appliances are used simultaneously, the fuse may be tripped while the generator is running. Please turn off the appliances, check the 110V breaker in the fuse box, and restart the generator. If all breakers in the fuse box are in the ON position, please check the breaker right on the generator (see picture below).



Please remove the green generator cover to check the breaker (small black lever) on the side of the generator. There is also a start switch above it directly on the generator. START switch Generator breaker

#### **SAFETY INSTRUCTIONS:**

- 1. Never use the generator compartment as storage. Keep the compartment clean and dry at all times.
- 2. Do not use the generator when the motorhome is parked in high grass or in scrubby terrain because the heat of the exhaust fumes can cause a fire in dry conditions.
- 3. Do not touch the generator while it is running or shortly after until it cools down.

#### **SOLAR SYSTEM**



The RV is equipped with a solar system on the roof, which recharges the coach battery when exposed to sunlight. The solar system is automated and does not require manual operation. Please do not make any changes to the default settings on the control panel.

#### **INTERIOR CONTROL PANEL**

We currently have two different control panels in our RV's. Please see the models below.



- Water pump Water heater
- 2 3 Water heater control LED
- 4 Entrance light
- 5 Porch light
- ģ Tank indicator switches
- Tank indicators



#### **PROPANE TANK**



Stove top burners, water heater, furnace and the generator in DIESEL operated RVs are fuelled by propane. The RV is equipped with an integrated propane tank located underneath the vehicle. Main valve ①, tank inlet ② and level indicator ③ are located directly on the tank.

We provide the first tank of propane. It may be necessary to refill the

propane tank as required during a trip at your own cost. Propane can be refilled at many gas stations and some private campgrounds. The service personnel will do the refilling for you. Self-service of propane is prohibited for safety precautions. The propane tank does not need to be full when you return the vehicle.

	If used properly, propane use is very safe. Nevertheless, all of our vehicles are equipped with a propane detector that triggers an alarm when an elevated concentration of propane is detected in the air. Propane is highly flammable and explosive. Therefore, please be sure to strictly follow the operating instructions for all propane-operated devices in the vehicle.
CAUTION:	If you notice a typical smell of sulfur or rotten eggs, or if the propane alarm sounds, extinguish all open flames immediately, do not operate any electrical switches, and please close the main valve of the propane tank. Then immediately open all windows and doors. Once the alarm stops, make sure that all switches on the propane cooker are properly turned off, i.e., are in the OFF position.
	In such cases, avoid open fire under all circumstances!
	Prior to refuelling, propane refilling or ferry rides, the main valve of the propane tank MUST be closed. All propane-operated appliances, such as the fridge, stove and heater, must first be turned off.

#### **Troubleshooting: Propane**

Problem	Cause/Solution
Propane operation of	<ul> <li>The propane valve on the tank is closed. Please open the valve.</li> </ul>
appliances does not work.	<ul> <li>The propane tank is empty. Please refill.</li> </ul>
No propane supply after the	Please open the valves very slowly because otherwise the safety shut-off valve,
main valve has been turned	may be triggered preventing the propane from flowing to the end devices.
open following refilling or a	Allow 1 to 2 minutes for the propane to reach the devices. If the shut-off valve
ferry trip.	has been triggered, please close the propane tank valve (turn lock). Then
	reopen the propane tank valve slowly.
Propane alarm is triggered	Immediately close the main valve on the propane tank. There may be a leak in
or there is a smell of sulfur	the system. Open doors and windows so that any propane can escape to the
or rotten eggs inside the RV.	outside. Avoid open fire under any circumstances until the smell has dissipated,
	and do not operate any electrical switches. The system must be inspected by a
	technician. If there is no problem with the propane system, the smell may
	indicate a coach battery overload or short circuit. If this is the case, you should
	be able to see a white powder (sulphuric acid) on or around the battery. Please
	do NOT touch it, because the acid is corrosive! Please call our OnRoad-Service
	so that we can arrange for an appointment with a technician.

# WATER SYSTEM

#### FRESHWATER TANK (POTABLE WATER/TANK FILL)

The RV is equipped with an integrated freshwater tank. Please refer to the "Vehicle Specifications" chapter for tank capacities. The water tank must be refilled regularly from the outside using a water hose. The tank inlet is labelled "Potable Water" or "Tank Fill".

CAUTION:	Never empty the freshwater tank entirely because this may damage the water pump. Renters are
	liable for damage expense and/or loss of time resulting from insufficient water tank level.

#### **Troubleshooting: Freshwater Tank**

Problem	Cause/Solution
Freshwater tank	Be sure not to confuse the freshwater tank inlet (passenger side) with the city water
remains empty	connection or the sewer flush (both at the driver side). The freshwater tank does not
despite refilling.	automatically refill through the city water connection but must be refilled separately.

#### WATER PUMP



To draw water from the water tank for freshwater supply, the water pump switch needs to be in the ON position. The switch for the water pump is on the battery and tank indicator panel.

Please turn off the pump while you are driving if you do not use it for an extended time when you are using the city water connection. It may overheat and you will be liable for any resulting damages.



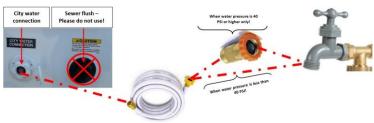
#### **Troubleshooting: Water Pump**

mousicomootin		· •····Þ
Problem		Cause/Solution
Water pump does not start.		1. The 12 Volt plug-in fuse is blown. Please check the 12V plug-in fuses and replace where necessary.
		<ul><li>2.The battery voltage is too low. Please check the coach battery level on the battery and tank indicator panel, and if necessary, recharge the battery.</li><li>3.The pump is faulty. Please call our OnRoad-Service.</li></ul>
Constant "g	grunting"	1.Water tank is empty. Please refill.
sound from the pump.		2.Loose connection in the water system. Please call our OnRoad-Service.

#### **CITY WATER CONNECTION**

The RV can be connected directly to the pressurized freshwater system of the campground with the provided water hose and pressure regulator. Please note the following steps:

- 1. Please ask the campground staff for the water pressure at their sites. Use of the pressure regulator is required for pressures of 40 PSI or higher.
- 2. Connect one end of the water hose to the city water connection at the driver side of the RV.



- 3. Connect the other end of your water hose to the water pressure regulator and the regulator to the water tap of the camp site when the water pressure is 40 PSI or higher. If the pressure is lower than 40 PSI, connect the other end of the hose directly to the tap. Please use regulator when pressure is not known.
- 4. Please open the water tap of the camp site half a turn only to avoid excess pressure on the water lines of the RV when not using the pressure regulator.
- 5. Open all water taps of your RV slowly to ventilate the pipes.

#### WATER HEATER



The RV is equipped with a propane-operated water heater. The water heater cannot be refilled manually but fills automatically using the cold water available in the internal freshwater tank or city water connection. Turn the water heater switch ① on. The red LED ② will illuminate and go off after approx. 15 seconds. You can hear that the propane flame ignites at the heater. The water reaches a temperature of approx. 50°C to 60°C (120°F to 140°F) and requires a heating time of approx. 20 - 30 minutes.



#### **CAUTION:** It is important that the water heater is turned off while you are driving!

#### **Troubleshooting: Water Heater**

Problem	Cause/Solution	
The water heater LED does	<ul> <li>Water is already hot.</li> </ul>	
not illuminate when the water	<ul> <li>12V plug-in fuse for the water heater has blown.</li> </ul>	
heater is turned on.	<ul> <li>Reset needed at the water heater itself</li> </ul>	
The water heater does not	– Not enough propane.	
work at all.	<ul> <li>Not enough power because coach battery level is too low.</li> </ul>	

#### **SHOWER**



In some RV's the shower is connected with the faucet of the wash basin. The connecting piece between hose and faucet has a plastic nozzle (left picture). Pull this nozzle up so that the water is diverted to the shower head. All showers heads have a slider (right picture). It stops the water flow temporarily to help save water while having a shower.



#### **Troubleshooting: Shower**

Problem	Cause/Solution
The water in the shower	<ul> <li>The grey water tank is full. Please empty it as soon as possible.</li> </ul>
does not run off.	– The shower drain is clogged up. Please remove any residue blocking the drain.

#### **OUTSIDE SHOWER**

Only biodegradable shower gels and shampoos are permitted for outside shower use. These products are available at outdoor and camping stores. Please consider the environment and follow these rules.

# TOILET

#### CHEMICALS

The use of chemicals in the black water tank prevents clogging and ensures thorough drainage. The chemicals deodorize and decompose waste. They are available in liquid, powder, and tablet form and should be added after each time the black water tank has been drained. Drop the chemicals through the toilet along with two buckets of water or hold the flushing lever of the toilet open with the water pump running for 10 seconds so the chemicals dissolve and activate.

	Only use biodegradable or 1-layered toilet paper. Do NOT dispose of diapers, hygiene articles, Q-
CAUTION:	tips, etc. in the toilet UNDER ANY CIRCUMSTANCES! Avoiding this prevents clogging, repairs and
	time loss that would be at the renter's expense.

#### **Troubleshooting: Toilet**

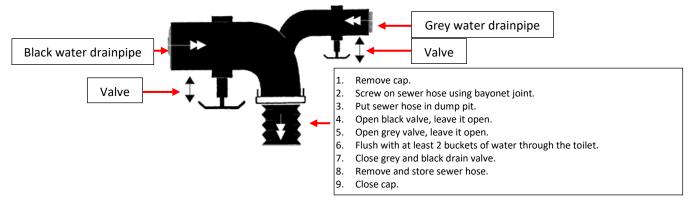
Problem	Cause/Solution
The toilet is clogged up.	<ul> <li>The black water tank might be full. Please empty it at the dump station of your campground or a Sani dump.</li> </ul>
	– Pour some hot water into the toilet. It will flow to the wastewater tank and should help dissolve solid waste quickly. It only works if no objects are causing the problem.

#### WASTEWATER

The RV is equipped with two separate wastewater tanks. The grey water tank holds the wastewater drained from the sinks and shower. The black water tank holds waste flushed down the toilet. Please use plenty of water with each flush of the toilet to prevent clogging.

#### The tank capacities are limited. Tanks must therefore be emptied regularly.

#### **EMPTYING THE WASTEWATER TANKS**



	<ul> <li>NEVER leave the vehicle unattended while draining the wastewater tank.</li> </ul>
	– Do not leave the drain values open, even if you have a permanent sewer connection, as it will eventually clog up the system. Any resulting damage is the responsibility of the renter.
CAUTION: - The wastewater can only be emptied at designated disposal stations. These DUMPI	
	DISPOSAL stations can be found on most campgrounds, at some gas stations and rest areas along main roads and highways. The wastewater tanks should be emptied regularly (every two
	or three days).

#### **Troubleshooting: Wastewater Tanks**

Problem	Cause/Solution
The RV is hooked up to the city water	You accidentally connected the water hose to the sewer flush.
connection and water comes out of the toilet	Turn off the water and connect the hose to the "City Water"
and/or the ventilation pipe on the roof.	hook-up.
The wastewater tanks are indicated to be full although they have just been emptied.	<ul> <li>Paper, grease or food can get stuck on the sensors inside the tank causing false readings.</li> <li>There is no clog if water can be heard running through the</li> </ul>
	sewer hose.

# **HEATING/AIR CONDITIONING**

The RV furnace runs on propane. However, the fan runs on electrical power. The fan will operate on both 12V and 110V (shore power). It is preferable to have a power hook-up in order to heat the RV.

#### THERMOSTAT

Furnace and air conditioner are operated by a joint thermostat. The display indicates the mode and the room temperature. The display of this **Dometic Capacitive Touch Thermostat** will come on when the mode button is pressed once. It will show the **Inside Temperature** in **OFF mode** only!

#### Fan Mode Setting:

Press the mode key ① until the fan mode (Fan) is activated. Press the key ② or ③ to set the fan to low (LOW), high (HIGH) or automatic (AUTO) speed. We recommend using the AUTO setting!

#### Mode of Operation:

Press the mode button (1) to switch between the available air conditioning (COOL) and heating (HEAT) modes. To change the setting, press the (3) key to increase the setting and the (2) key to decrease it.

The air conditioning unit in the ceiling of the RV has no controls. Use sliders (O) to open or close vents.



#### Troubleshooting: Heater

Problem	Cause/Solution
The heater blows cold air.	<ul> <li>The set temperature has already been reached</li> </ul>
	<ul> <li>Main valve of propane tank is closed</li> </ul>
	<ul> <li>Propane tank is empty</li> </ul>
	– Fan setting is on LOW or HIGH, please turn to AUTO!
	If fridge and stove are working there is no problem with the propane supply!
The heater fan does not start.	<ul> <li>Empty coach batteries.</li> </ul>
	<ul> <li>Loose wire/contact in thermostat. Please call our OnRoad-Service.</li> </ul>
Furnace fan comes on and	- Sail switch needs to be cleaned, please call our OnRoad-Service at 1-866-
shuts off after 20-30 seconds	535-6601 for further instruction.

#### **DINETTE TABLE/BED COMBINATION**



Our motorhomes dinette area can be converted into a bed. Below the tabletop is a lever, which needs to be flipped from right to left. You can manually fold down the table by applying light pressure on the tabletop. The newly created surface is covered with the provided cushions to form a bed.



# **COOKING AREA**

#### **STOVE & OVEN**

Stove and oven are propane operated. The burners have no safety valves, and the propane is flowing when an element is turned up but has not been lit. Please always



make sure that the flames of the burners are not extinguished by a draft of air or the like and propane escapes unnoticed.

#### Features and control elements



Top burner and oven can be ignited electronically or with a lighter/match. Please follow instructions below.

#### **TOP BURNER/STOVE**

Turn the appropriate burner knob ④ counter clockwise to the flame symbol position. Immediately strike and place a burning long match or butane lighter through the spaces in the grate near the burner ports. Alternatively, you can turn the ignition knob/spark ② clockwise repeatedly until the burner lights. To extinguish the flame, turn the appropriate burner knob ④ clockwise to the OFF position.

#### **OVEN**

Open the oven door ③. Push and turn the oven control knob ⑤ counter clockwise to the LITE position. Continue to push and hold the oven control knob and place a burning long match or butane lighter through the spaces in the grate near the ports of the burner to light the burner. Still push and hold the knob for at least 5 seconds after pilot is lit. Rotate



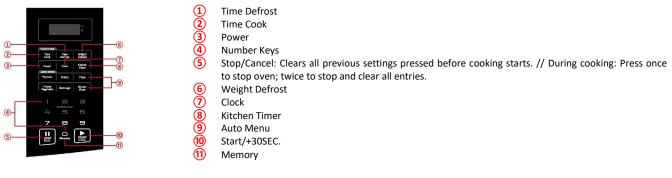
the oven control knob to adjust the flame. Instead of match or lighter you can use the ignition knob/spark (2). While pushing and holding the oven control knob rotate the ignition knob/spark clockwise repeatedly until burner lights. To extinguish the oven, push and turn the oven control knob (5) clockwise to the OFF position.

	Stove and oven must be turned off while you are driving and must NEVER be used to heat the
CAUTION:	living area. We recommend always opening a window or skylight when the stove and/or oven is in
	use. Make sure the oven door is properly closed because the plastic knobs above can melt easily.

#### MICROWAVE

Some of our RV's are equipped with a microwave in addition to a stove and oven. Please note that the microwave only works if the RV hooked up to a power grid or the generator is running.

#### CONTROLS AT A GLANCE



#### FRIDGE

#### AUTOMATIC VS. PROPANE MODE

When you set your fridge to **AUTOMATIC** mode it automatically selects the available energy source; this means, if you are hooked up to the 110 V power, the fridge runs on **110V (AC)**. If no hook-up is available, it runs on **PROPANE (LP)**. We generally recommend setting the Automatic mode. If the fridge is set to Propane (LP), it exclusively runs on propane and does not automatically switch to AC when hooked up to the 110V power grid.

CAUTION:	<ul> <li>Park the RV in a level spot. Incline positions can damage the fridge.</li> <li>Always make sure to close the fridge and freezer doors properly.</li> <li>Before you enter a gas station or a ferry, please turn off the fridge first, then shut off the propane. After leaving gas station or ferry turn on propane first and fridge second.</li> </ul>
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0 0 0		1 ON	5 Automatic mode
- ON O DC O AUTO	COLD 1 2 3 4 5 COLDEST	OF	6 Propane mode
DIFF O AC O GAS CHECK	00000	3 Battery mo	de 🕖 Check light/failure
		4 110V mode	e <b>8</b> Temperature control

#### **Troubleshooting: Fridge**

Problem	Cause/Solution
Display is on but fridge	– Failure because RV is not parked level
does not cool	– Fridge is too full, air can't circulate
	– Evaporator fins ① are iced up, thermistor ② too high (colder)
	– Evaporator thermistor 2 too low (warmer)
	– Cable <sup>3</sup> fell off the thermistor
	<ul> <li>Temperature set too low at the control board at front of fridge</li> </ul>
	<ul> <li>Extreme heat can cause problems when fridge side is exposed to direct sunlight</li> </ul>
Fridge does not work	<ul> <li>No power from campground</li> </ul>
with 110V hook-up.	<ul> <li>Blown fuse in the inside fuse box</li> </ul>
Fridge does not work	<ul> <li>Propane tank empty or the valve is closed</li> </ul>
on propane	<ul> <li>Air in propane line when the propane tank was refilled or has not been used for an</li> </ul>
	extended time. Turn fridge off and on several times. If problem persists, turn off
	the valve on the propane tank, briefly turn the stove on so that air can escape
	from the line. Then slowly turn the propane valve open again.
	– Propane flame is out due to wind or the like. Turn off the fridge and then turn it
	back on after a few seconds.
Fridge stopped working	<ul> <li>Empty coach batteries</li> </ul>
and LED's and lights are	<ul> <li>Coach batteries turned off at the battery/main power switch</li> </ul>
off or fridge doesn't	<ul> <li>Thermal fuse blown (for solution please see below)</li> </ul>
cool in battery mode	<ul> <li>Reset button is tripped (for solution please see below)</li> </ul>

#### **COOLING UNIT FAILURE INSPECTION**

- 1. Park RV on a level surface
- 2. If you smell ammonia inside or at the rear of the fridge it has failed.
- 3. Inspect the cooling unit, the pipes at the back of the fridge.
- 4. Let the fridge run on 110V or propane for one hour.
- 5. Open the fridge vent cover at the driver side.
  - a. Feel the lowest black pipe. It should be very hot. Now feel the piping system from the bottom to the top. The pipes should gradually get a little bit cooler but still warm. If there is a sudden change from hot to cool there is a blockage in the system and it has failed.
  - b. Listen to the black pipes. There should be no sounds. If you hear a swishing, gurgling, or running liquid inside the system has failed.
  - c. If you see a yellow residual staining usually at the lower right area at the back of the fridge the fridge has a leak and failed.
- 6. If your fridge is OPERATING but NOT COOLING as mentioned above, please follow the instructions below!

#### **FRIDGE RESET**

If your fridge does not cool, and neither the display nor the interior of the fridge is illuminated, please first check if the problem can be solved by resetting the fridge. To do this, follow these steps:

- 1. Turn off the fridge.
- 2. Turn off the main power and the propane.
- 3. Open fridge vent cover at the driver side.
- 4. Unscrew and remove the metal silver burner box cover  $\mathbf{O}$ .
- 5. Check if the black reset button 2 between the two red cables is still pushed in. If it is not, push it back in.
- 6. Open the propane valve slowly and turn the battery on.
- 7. Turn the fridge back on.
- 8. If the problem persists, the thermal fuse of the fridge may have blown. Please call our OnRoad-Service, and we will try to arrange an appointment at a workshop near you. If you feel comfortable you can alternatively bypass the thermal fuse.



#### **BYPASS THE THERMAL FUSE**

- 1. Turn off the fridge. Turn off the main power and the propane.
- 2. Open fridge vent cover at the driver side.
- 3. Unscrew and remove the metal silver burner box cover **①**.
- 4. There are the two red wires attached to the reset switch 2. One of the wires leads to the thermal fuse what is attached to lower fridge part.
- 5. Remove the screw or metal tab and cut off the black fuse 3.
- 6. Join the red wires together but do not let the exposed wires touch anything!
- 7. Turn propane, main power and fridge back on.
- 8. If the fridge starts tape and secure the wires. The fridge should be working now. The thermal fuse has to be replaced later.

# **SLIDE-OUT**

#### Your motorhome is equipped with a slide-out. You can operate it as follows:

- 1. Park the RV on level surface, and with sufficient clearance.
- 2. Put the gear shift into PARK (P) position and pull the ignition key.
- The double switch for the slide-out operation is located near the entrance door. Leave The upper switch in the ON Electrical Drive position unless
  you need to operate the slide-out manually.
- 4. Extend the slide-out by pressing and holding the lower switch in the OUT position until it's fully extended.
- 5. Press and hold the switch in the IN position to RETRACT the slide-out.

CAUTION:	Please don't place heavy items or have people sitting in the dinette area while operating the
	slide-out, as the slide-out motor may overheat.

#### **Troubleshooting: Slide-Out**

Problem	Cause/Solution
Slide-out does not move	<ul> <li>Slide-out power is off or main power switch is off</li> </ul>
	<ul> <li>Coach battery power is too low</li> </ul>
	<ul> <li>Key is in the ignition</li> </ul>
	<ul> <li>– Gear shift is not in (P) park position</li> </ul>
	<ul> <li>Objects under or on top that prevent the slide-out from moving</li> </ul>
	When there's no power to the slide –out, try
	- to press the battery boost button at the dash while operating the slide-out
	<ul> <li>to move the slide-out manually. Please see instructions below.</li> </ul>
Slide-out moves uneven	Hold the switch (IN or OUT) for 2 seconds after full extension or retraction.

#### **Retracting the Slide-Out Manually**

3

(4)+(5)

1 Release the brake lever of the slide-out motor. You can access it, by removing the four screws of the guard located in the upper wall of the propane tank compartment.

Put the small lever beside the brake lever in the OFF position.

Put the operating switch in the OFF (Manual Drive) position.

The crank (5) to retract manually can be found in an external compartment. Push the crank handle through the small, round opening (crank handle access (4) on the driver side right beside the cabin door. Turn the crank until the slide-out is fully retracted. Put the operating switch back in the OFF (Manual Drive) position.





# **SAFETY EQUIPMENT**

# SMOKE DETECTOR/CARBON MONOXIDE ALARM



Each RV is equipped with a combined carbon monoxide alarm/smoke detector. This alarm sounds if an excess carbon monoxide concentration (CO) is measured in the air.

CO is a colour- and odourless gas, which can escape if, for example, there is a malfunction in the burner system of a stove, oven or furnace. Therefore, always make sure that the motorhome is well-ventilated while you are cooking, i.e. open a skylight and/or window.

If the alarm device beeps in intervals without triggering an alarm, it is an indication that the batteries need to be replaced. Replace them immediately to ensure your safety and the device's working condition. Keep all receipts for such expenses so we can reimburse you accordingly.

#### **FIRE EXTINGUISHER**

A fire extinguisher is part of the safety equipment in each of our motorhomes. Please see "Vehicle Specifications" for their location within the RV.

# SAFE-T-ALERT® RV PROPANE GAS ALARM

# **PROPANE DETECTOR/ALARM**

continued safety in the vehicle.

#### In the event of an alarm:

Each RV is equipped with a propane detector, located near the floor. The alarm goes off whenever an increased propane emission (e.g., from the stove or oven) is detected. Please make sure not to place any objects on the propane detector to avoid false alarms.

Please note that the propane alarm is connected to the coach battery, and if the battery level is too low, the alarm emits a beep every 30 seconds. The coach battery must be recharged to ensure

Please turn off the propane supply on the propane tank, open all windows and doors, and wait outside of the motorhome until the alarm stops. Once the alarm has stopped, please check if the control knobs on the stove and oven are off and if there are any potential propane leaks.

# **RETURNING THE VEHICLE**

#### TIME

Please return the vehicle READY FOR INSPECTION to your rental station at the latest time stated in the rental agreement to ensure that it can be properly maintained and cleaned for our next customer. Allow sufficient time for packing. The next renter will appreciate it.

#### TANKS

When returning the vehicle, the black and grey water tanks must be EMPTY and the fuel tank must be FULL.

#### **FINAL CLEANING**

Please return the vehicle in good condition and with the interior reasonably clean. We take pride in the condition, investing a lot of time on their maintenance and cleaning.

#### **NO SMOKING**

Smoking is not allowed in our vehicles! Violators will be fined according to our "Terms & Conditions".

#### **EXTRA CHARGES**

If the vehicle is returned late without prior approval by our rental station, an hourly late fee is charged according to our "Terms & Conditions". We will charge a fee for emptying the wastewater tanks, refuelling the fuel tank and cleaning of the vehicle's interior according to our "Terms & Conditions".

CAUTION:	Renters are fully liable for any traffic violations committed during your rental. Please pay your
	ticket upon your return at the rental station. For any delays, a processing fee is charged in addition
	to the actual ticket amount. The fees are listed in our "Terms & Conditions". Thank you for your
	understanding.

If you have any questions or concerns, please don't hesitate to contact us. Your rental team would like to thank you and wish you a pleasant time with our Recreation Vehicle.

Your FRASERWAY & FOUR SEASONS Team





#### **Disclaimers:**

Features, components and appliances depicted in this manual may differ from your rental motorhome depending on the model year. All features, components, appliances, materials, instructions, and guidance depicted and/or described in the manual and documentation are as accurate as possible at the time of creation and initially published but may not be accurate as a result of your rental motorhome having been assembled on a date after the manual or document was produced and initially published. Fraserway RV LP reserves the right to make changes, substitutions and improvements to its products without prior notification. This manual is for demonstrative purposes only. If you are still unsure on how to properly operate any appliance or feature addressed by the manual or documentation, please consult with your local Fraserway RV rental branch directly. This manual is © 2024 Fraserway RV LP, and all related marks, logos, and model names are owned by Adventurer Manufacturing LP and Fraserway RV LP, Inc. or its licensor(s). No portion of this manual may be copied, altered, published, displayed, broadcast, or otherwise used without the express permission of Fraserway RV LP, Inc. All rights reserved.